# UBS: virtual reverse investor tour

18 June 2021

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### Afternoon's agenda

Time (UK)	Session host
12.00-12.20pm	Paul Feeney – CEO, Quilter plc
12.20-12.50pm	Stephen Gazard – CEO, Quilter Financial Planning
12.50-1.35pm	Steven Levin – CEO, Quilter Investment Platform and Quilter Investors
1.35-1.45pm	Comfort break
1.45-2.15pm	Andy McGlone – CEO, Quilter Cheviot
2.15-3.00pm	Mark Satchel – CFO, Quilter plc; Karin Cook – COO, Quilter plc
3.00-3.30pm	Quilter investment platform demonstration



# **Paul Feeney**

Chief Executive Officer Quilter plc



### Modern, UK-focused wealth manager, positioned for growth

#### Our transformation since IPO has delivered:

A modern wealth manager with two broad distribution channels



One of the largest, leading advice forces across the UK



Most technologically advanced, multi-award-winning adviser Platform



Full breadth of investment management solutions, covering active, passive and blend



A model underpinned by quality-assured choice, flexibility and transparency





Strong foundation for our next phase of growth and efficiency

Positioned front-and-centre in an industry with significant secular growth opportunity



# Stephen Gazard

Chief Executive Officer Quilter Financial Planning



### One year in role as CEO: reflections on Quilter Financial Planning

#### A strong franchise of significant scale and reach

**Delivered** 

- Second largest advice businesses in the UK
- Strong record of both organic and inorganic growth
- Proven ability to migrate IFAs to a restricted proposition
- Driven adoption of group solutions (linked to performance)

#### Strong foundation for driving growth and efficiency

Significant opportunities from

- Improving adviser productivity and profitability
  - Aligning interests will lead to fewer RFPs in short-term
- Increased penetration into Quilter solutions
- Unlock Platform exclusivity

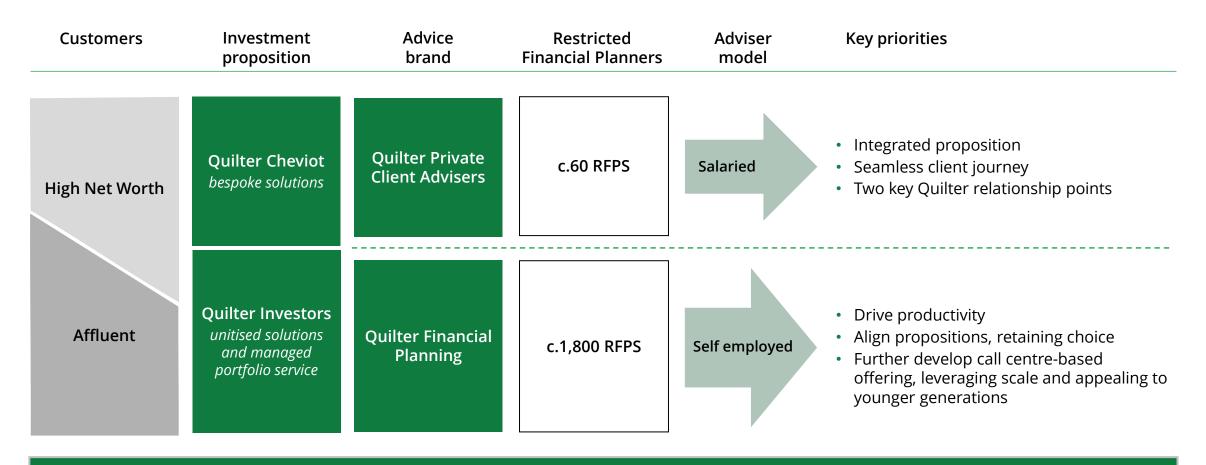






### Simplifying our Advice proposition, organising around our customers

Disciplined adviser growth, driving integrated flows and delivering value across business areas



Quilter Investment Platform the connecting technology, providing tax-efficient wrappers

## Steven Levin

Chief Executive Officer Quilter Investment Platform and Quilter Investors



### New platform well received – beginning to build momentum with advisers

#### New platform functionality enhances our award-winning capabilities

Products: Supporting growth across the generations		
>	Junior ISA	New
>	Pension	Enhanced
>	ISA	Enhanced
>	General Investment Account	Enhanced
>	Bond	Enhanced

Investments: Opportunity to reengage with inactive firms		
>	Option to invest in ETFs and Investment Trusts	New
>	Access to cash accounts	New
>	Range of available discretionary IMs	Enhanced
>	Adviser model portfolio management	Enhanced

Functionality: Market-leading, attractive to broader adviser base		
>	Arrange withdrawals and income online	New
>	Flexi ISA capability	New
>	Flexible income and regular withdrawal dates	New
>	Flexible Direct Debit collection dates	New
>	New adviser MI and reporting suite	New

Ease of use: Single-source potential for Quilter RFPs		
>	Online user experience	Enhanced
>	Cross browser functionality	Enhanced
>	Mobile and tablet optimised	New
>	Improved view & control of investments through online Customer centre Enhanced	



### Positioned to capture growth and bring closer together with Quilter Investors

Our Platform priorities for 2021 and beyond

	Deepen relationships		Broaden relationships	Innovate	
	Attracting back-books	Drive incremental flow		Developing strategic plans	
Our focus	RFPs with client assets on peer platforms	Capturing share of flows from RFPs to our platform	IFAs who use QIP as secondary or tertiary platform	The future of integrated, digital, advice	
Our positioning	Award-winning adviser tools and service, on market-leading technology, broadened product range and improved ease of use			Explore strategic	
The opportunity	c.50% RFP-advised assets on peer platforms	Capture greater share of c.50% flow away to peers	£461bn¹ advised Platform market projected CAGR: 8%²	options not feasible for old platform	

Operate within a market with strong tailwinds – Quilter's best-in-class proposition set to capture increasing share of market



<sup>1.</sup> Source: Fundscape, The Platform Report Q3 2020.

<sup>2.</sup> Source: Oliver Wyman, Deloitte and RBC estimate of advised market sales growth 2020 to 2023.

# **Comfort Break**

# **Andy McGlone**

Chief Executive Officer Quilter Cheviot

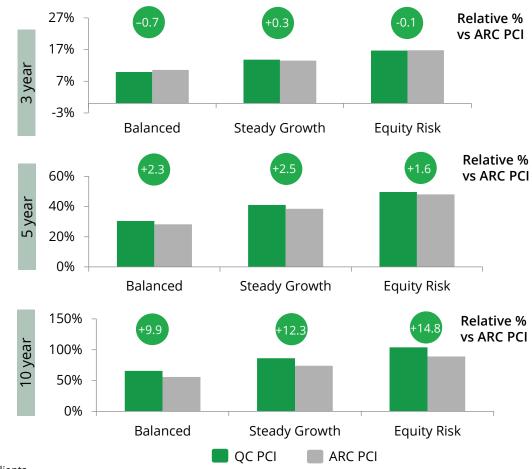


### 250 year anniversary: 2021 a pivotal year for Quilter Cheviot

- Celebrating the past and present, looking to future and opportunities to grow
- A relationship-driven business, 2020 focused on supporting clients through unprecedented markets
- Growth momentum building as lockdown restrictions ease
  - 2021 seen improvement in net flows supported by improved retention
- Focused on improving cohesion across business by bringing advice and investment management closer together

#### **Quilter Cheviot returns**

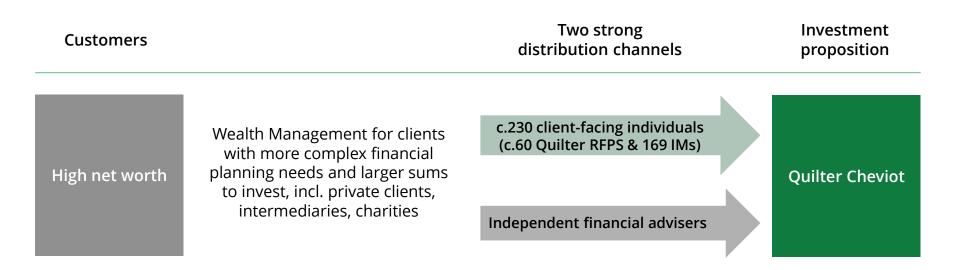
Quilter Cheviot performance vs. ARC Sterling PCI, as at 31 Dec' 2020



Note: Past performance is not a guide to future performance and may not be repeated. UK: Suitable for professional clients.



### Organising proposition around our clients



- Moving Quilter Private Client Advisers under organisational management of Quilter Cheviot creates a fully integrated wealth management proposition: financial planning, platform wrapper, investment solution
  - Seamless journey for clients, offering truly personal service, with two key Quilter relationship points
  - Available nationwide, providing local service
  - Builds powerful, trusted, brand
- Remain committed to servicing independent financial advisers
- Organisational efficiency providing good value to clients, delivering a relevant and sustainable model



## **Mark Satchel**

Chief Financial Officer Quilter plc

# **Karin Cook**

Chief Operating Officer Quilter plc

#### Finance update

#### Sale of Quilter International continues to be in line with expected timeline

- Shareholders overwhelmingly approved transaction at yesterday's General Meeting
- Regulatory approvals and antitrust filings made to relevant authorities
- Board minded to return majority of net cash proceeds to shareholders method subject to shareholder consultation

#### Focused on driving growth and efficiency

- 2021 guidance remains unchanged
- > Delighted with significant improvement in Q1 2021 gross and net flows
- Preparing Q4 2021 Capital Markets Day
  - Opportunity to provide detail of Quilter's next phase focused on growth and efficiency



# Appendix

### Focus on leveraging strengths and capabilities, organised around customers

