11 March 2020

Quilter plc

Launch of Odd-lot Offer

Quilter plc ("Quilter" or the "Company") announces that it has today launched an Odd-lot Offer, pursuant to which shareholders holding fewer than 100 ordinary shares in Quilter (the "Odd-lot Holders") will be offered the opportunity to sell their shares at a 5% premium to the market price.

Background and reasons for the Odd-lot Offer

At the Company's Annual General Meeting held on Thursday 16 May 2019 (the "**2019 AGM**"), shareholders authorised the Directors to make and implement an Odd-lot Offer at any time within the 18 month period following the 2019 AGM.

The history of the Company, which includes the original demutualisation and listing of Old Mutual plc in 1999 and the managed separation of the Company from Old Mutual plc implemented on 25 June 2018, has resulted in it having an unusually large number of small shareholders for a company of its size. Quilter has a total of more than 460,000 shareholders, of which approximately 220,000 (48%) are small shareholders who hold fewer than 100 ordinary shares and, in aggregate, represent 0.89% of the total number of ordinary shares in issue.

The recurring costs of administration resulting from the relatively large number of shareholders (including elevated printing and postage costs) are disproportionate to the size of a small shareholding and affect shareholders as a whole. By carrying out an Odd-lot Offer, the Directors will be able to engage with active shareholders, and help them to manage their shares efficiently and support those Odd-lot Holders who wish to divest themselves of their shares at a 5% premium.

ELIGIBLE SHAREHOLDERS CAN ELECT TO RETAIN THEIR SHAREHOLDING IN QUILTER, IF THEY CHOOSE.

The maximum number of ordinary shares eligible to participate in the Odd-lot Offer is approximately 17 million, representing 0.89% of the ordinary shares in issue as at Tuesday 10 March 2020. If all eligible Odd-lot Holders were to participate in the Odd-lot Offer, the maximum cash consideration payable to such Odd-lot Holders, based on a closing price of 132.8 pence, would be up to approximately £24 million.

Details of the Odd-lot Offer

Odd-lot Holders who:

- (a) are recorded on either the UK share register (the "**UK Register**") or the South African share register (the "**SA Register**") as holding, in aggregate, fewer than 100 ordinary shares in certificated form; or
- (b) in relation to the SA Register only, hold shares, either directly or indirectly, on behalf of a person with a beneficial interest in fewer than 100 ordinary shares as a nominee in accordance with the rules and procedures of Strate and that beneficial interest is either (I) recorded as such in the relevant beneficial holder records maintained by a CSDP or broker and disclosed to the Company or its agent via the disclosure of information on beneficial holdings prescribed by the Strate Directive or (II) recorded as such in the relevant beneficial holder records maintained by a Foreign Nominee (as defined in the Notice of 2019 AGM) and disclosed by it to the Company or its agent,

at the close of business on Friday 26 April 2019 (the "**First Record Date**") and Friday 15 May 2020 (the "**Second Record Date**") will be entitled to participate in the Odd-lot Offer.

Under the terms of the Odd-lot Offer, eligible Odd-lot Holders may elect to either sell their ordinary shares to the Company at the Offer Price (as defined below) or retain their ordinary shares.

If you are a shareholder holding an Odd-lot (other than an Odd-lot Holder in CREST) and you do not take any action, once the Odd-lot Offer is closed, your holding will automatically be acquired by the Company under the terms of an Odd-lot Offer and the proceeds of the sale will be remitted to you following receipt of the appropriate surrender documentation. No interest will be paid on payments regardless of any delay in making such payments.

Please also note that, subject to shareholder approval, Quilter is expected to pay a final dividend for the year ended 31 December 2019 to shareholders on Monday 18 May 2020. Odd-lot Holders will receive the final dividend on their Odd-lot Offer shares providing they still hold their shares on the dividend record date, Friday 3 April 2020.

Odd-lot Holders who hold ordinary shares on the UK Register

Odd-lot Holders who hold ordinary shares on the UK Register in certificated form and wish to retain their shareholding must complete a Form of Election / Surrender (the "Form") which will be distributed to Odd-lot Holders and return it to the Company's registrar in the UK, Equiniti Limited (the "UK Registrar"), to reach them before 1:00pm (UK time) on Friday 15 May 2020. If the UK Registrar does not receive the completed Form in time, that Odd-lot Holder will be deemed to have chosen to sell their shareholding to the Company under the terms of the Odd-lot Offer.

Odd-lot Holders who hold their ordinary shares on the UK Register in certificated form and wish to participate in the Odd-lot Offer should read and complete the Form and return it to the Company's registrar in the UK, Equiniti Limited (the "**UK Registrar**"), to reach them before 1:00pm (UK time) on Friday 15 May 2020.

If an Odd-lot Holder who holds their ordinary shares on the UK Register in certificated form does not make an election to retain their Odd-lot shares, those shares will automatically be acquired by the Company under the terms of the Odd-lot Offer. However until such Odd-lot Holder makes a claim and surrenders their share certificate(s), the money owing to them (being the proceeds of the sale of their Odd-lot holding) will be held by the Company on their behalf.

If an Odd-lot Holder who holds their ordinary shares on the UK Register in certificated form does not make an election to retain their Odd-lot shares, their share certificates will no longer be valid for trading after the Second Record Date (as defined above) other than to receive the proceeds of the sale of their Odd-lot holding (at the Odd-lot Offer price) upon surrender.

Odd-lot Holders who hold their ordinary shares on the UK Register, either directly or via a nominee in a CREST account will not have their ordinary shares acquired unless they rematerialised their ordinary shares in order to participate in the Odd-lot Offer by the First Record Date.

Odd-lot Holders who hold ordinary shares on the SA Register

Shareholders who hold their shares in certificated form

Odd-lot Holders who hold ordinary shares on the SA Register in certificated form and wish to retain their shareholding must complete a Form of Election/Surrender (the "SA Election Form") which will be distributed to Odd-lot Holders, select the option to retain their shareholding and return it to the Company's registrar in South Africa, Link Market Services South Africa (Pty) Limited (the "SA Registrar"), to reach them before 12:00pm (SA time) on Friday 15 May 2020. If the SA Registrar does not receive the completed SA Election Form in time, that Odd-lot Holder will be deemed to have chosen to sell their shareholding to the Company under the terms of the Odd-lot Offer.

Odd-lot Holders who hold their ordinary shares on the SA Register in certificated form and wish to participate in the Odd-lot Offer must complete the SA Election Form, select the option to sell their shareholding and return it and their share certificate(s) to the SA Registrar, to reach them before 12:00pm (SA time) on Friday 15 May 2020.

If a certificated Odd-lot Holder does not take any action, their shareholding will automatically be acquired by the Company under the terms of the Odd-lot Offer. However until such Odd-lot Holder makes a claim and surrenders their share certificate(s), the money owing to them (being the proceeds of the sale of their Odd-lot holding) will be held by the Company on their behalf.

If a certificated Odd-lot Holder does not make an election to retain their Odd-lot holding, their share certificates will no longer be valid for trading after the Second Record Date (as defined above) other than to receive the proceeds of the sale of their Odd-lot holding (at the Odd-lot Offer price) upon surrender.

Shareholders who hold their shares through Pacific Custodians Nominees (RF) Proprietary Limited, National Bank of Malawi Nominees Limited or Corpserve Nominees (Private) Limited (the 'Nominees').

Odd-lot Holders who hold ordinary shares on the SA Register through the Nominees and wish to retain their shareholding must complete a Form of Election which will be distributed to Odd-lot

Holders, select the option to retain their shareholding and return it to the Company's relevant registrar, as detailed on the Form of Election, to reach them before 12:00pm (SA time) on Monday 11 May 2020. If the relevant registrar does not receive the completed Form of Election in time, that Odd-lot Holder will be deemed to have chosen to sell their shareholding to the Company under the terms of the Odd-lot Offer.

Odd-lot Holders who hold their ordinary shares on the SA Register through the Nominees and wish to participate in the Odd-lot Offer must complete the Form of Election, select the option to sell their shareholding and return it to the relevant registrar, to reach them before 12:00pm (SA time) on Monday 11 May 2020.

If an Odd-lot Holder who holds their shares through the Nominees does not take any action, their shareholding will automatically be acquired by the Company under the terms of the Odd-lot Offer and proceeds of the sale will be sent to shareholders by direct credit provided bank details are held. If bank details are not held, proceeds will be withheld until such time that shareholders update their banking information.

Shareholders who hold their shares through a CSDP or broker

In respect of Odd-lot Holders of ordinary shares on the SA Register that have dematerialised their ordinary shares in the Company with or without "own name" registration, their CSDP or broker is obliged to contact them in the manner stipulated in the agreement concluded between the Odd-lot Holder and the CSDP or broker to determine the choice the Odd-lot Holder wishes to make in terms of the Odd-lot Offer and thereafter to advise the SA Registrar of such choice in accordance with the Odd-lot Holder's instructions.

If an Odd-lot Holder's CSDP or broker does not obtain instructions regarding the Odd-lot Holder's choice, it will be obliged to make an election on behalf of the Odd-lot Holder in accordance with the instructions contained in the agreement concluded between the Odd-lot Holder and the CSDP or broker.

An Odd-lot Holder that has dematerialised their ordinary shares in the Company with or without "own name" registration must not complete the SA Election Form.

Offer Price

The price per ordinary share to be paid to Odd-lot Holders whose ordinary shares are to be repurchased pursuant to the Odd-lot Offer (the "**Offer Price**") will be:

- (i) in the case of ordinary shares held on the UK Register, a 5% premium to the volume weighted average price of ordinary shares traded on the London Stock Exchange ("LSE") over the five trading days prior to Friday 24 April 2020; and
- (ii) in the case of ordinary shares held on the SA Register, a 5% premium to the volume weighted average price of ordinary shares traded on the Johannesburg Stock Exchange ("**JSE**") over the five trading days prior to Friday 24 April 2020.

Odd-lot Holders recorded on the UK Register will be paid by cheque in pounds sterling.

Odd-lot Holders on the SA Register will be paid in rand by direct credit. No cheques will be issued. Shareholders who participate in an Odd-lot Offer and who hold their ordinary shares in Strate through a CSDP or broker will receive payment in accordance with the mandate signed between the CSDP or broker.

To receive payment for their ordinary shares pursuant to the Odd-lot Offer, Odd-lot Holders must remain recorded on the UK or SA Registers until the implementation of the Odd-lot Offer takes effect. For administrative reasons, ordinary shares which are transferred between the UK and SA Registers or, in the case of dematerialised shareholders, which have been transferred between CSDPs, are not eligible to participate in the Odd-lot Offer.

It is expected that payment will be made on or around Friday 29 May 2020, at the risk of the relevant Odd-lot Holder.

Timetable

Date	<u>Event</u>
Friday 26 April 2019	First Record Date, being the first date on which a shareholder must be an Odd-lot Holder to be eligible to participate in the Odd-lot Offer.
Wednesday 11 March 2020	Odd-lot Offer opens and Odd-lot Offer documents are made available to Odd-lot Holders.
Thursday 12 March 2020	Odd-lot Offer announcement published in the South African press.
Friday 24 April 2020	Offer Price finalised and announced to the London Stock Exchange and the Johannesburg Stock Exchange.
Tuesday 28 April 2020	Finalisation announcement published in the South African press.
Tuesday 12 May 2020	Last day to trade to participate in the Odd-lot offer in South Africa.
Wednesday 13 May 2020	Shares trade "ex" the Odd-lot Offer in South Africa.
Friday 15 May 2020	Odd-lot Offer closes for Odd-lot Holders who hold their shares on the UK Register and on the SA Register in certificated form.
	Deadline for Election / Surrender Forms to reach the Company's Registrars by 12:00pm (SA time) / 1:00pm (UK time) .

Friday 15 May 2020	Second Record Date, being the second date on which a shareholder must be an Odd-lot Holder to be eligible to participate in the Odd-lot Offer.	
Friday 29 May 2020	Implementation of the Odd-lot Offer takes effect and payment commences. UK Register	
	Eligible certificated holders who have accepted the Odd-lot Offer, or have not made an election, will be paid by cheque on receipt of completed surrender documentation.	
	SA Register	
	Eligible dematerialised holders who have accepted the Odd-lot Offer, or who have not made an election will have their accounts credited by their CSDP/broker	
	Eligible certificated holders who have accepted the Odd- lot Offer will be paid as per the payment instructions held by our Registrars.	
Friday 29 May 2020	Results of the Odd-lot Offer announced to the London Stock Exchange and the Johannesburg Stock Exchange.	
Monday 1 June 2020	Results of the Odd-lot Offer published in the South African press.	

Further information

Further information regarding the Odd-lot Offer and a related Election / Surrender Form will be sent to eligible Odd-lot Holders. Details of the background to and reasons for the Odd-lot Offer and other useful information can be found on the Company's website quilter.com/OLO. If you require a hard copy of this information, please contact the UK or SA Registrars using the contact details on our website quilter.com/investor-relations/shareholder-information/registrar-contact-information.

The Directors of the Company, in their absolute discretion, reserve the right to withdraw the proposed Odd-lot Offer at any time.

The Directors, in their absolute discretion, reserve the right to exclude any Odd-lot Holder and/or withdraw any proposed Odd-lot Offer from any shareholder at any time. The Directors shall also be entitled to refuse to implement the purchase of shares pursuant to an Odd-lot Offer in respect of any shareholder whom the Directors in their absolute discretion believe has either (i) become a holder of an Odd-lot in order to take advantage of such Odd-lot Offer or (ii) split their existing

shareholding in order to participate in such Odd-lot Offer, and such shareholder will have no claim against the Company or any Director arising out of or in connection with such refusal.

Financial effects of the Odd-lot Offer

As at the First Record Date, the number of ordinary shares eligible to participate in the Odd-lot Offer was approximately 17 million. As of Tuesday 10 March 2020 that represented 0.89% of the issued share capital of the Company. The Odd-lot shares purchased by the Company will be held in Treasury and will be used to satisfy future awards under the Company's share plans. Therefore, the Odd-lot Offer and the potential buyback of ordinary shares by the Company pursuant to such Odd-lot Offer is not expected to have a significant effect on the earnings, headline earnings per ordinary share, net asset value or tangible net asset value per ordinary share of the Company.

Taxation

Shareholders should take into account the tax implications for them of participating in the Odd-lot Offer. In order to assist shareholders, a general description of the South African and UK tax treatment of participating in the Odd-lot Offer for certain classes of shareholder will be made available on the Company's website quilter.com/OLO. Shareholders who are in any doubt as to their own tax position should consult their own professional adviser.

Notes:

- 1. The above dates and times are subject to change. Any changes will be announced to the LSE and JSE.
- 2. To be eligible to participate in the Odd-lot Offer, a shareholder must be (a) a certificated holder holding in aggregate fewer than 100 Ordinary Shares in the Company (whether on the main register or on the South African branch of the register); or (b) in relation to the SA Register only, holding shares, either directly or indirectly, on behalf of a person with a beneficial interest in fewer than 100 Ordinary Shares as a nominee in accordance with the rules and procedures of Strate and that beneficial interest is either (I) recorded as such in the relevant beneficial holder records maintained by a CSDP or broker and disclosed to the Company or its agent via the disclosure of information on beneficial holdings prescribed by the Strate Directive or (II) recorded as such in the relevant beneficial holder records maintained by a Foreign Nominee and disclosed by it to the Company or its agent at the close of business on both the First and the Second Record Dates.
- 3. Shareholders may not dematerialise or rematerialise their ordinary shares recorded on the South African Register between Wednesday 13 May 2020 and Friday 15 May 2020, both days inclusive.

Enquiries:

Quilter

John-Paul Crutchley – Head of Investor Relations	Tel: +44 (0)20 7002 7016
Tiedd of investor Relations	1 101. 144 (0)20 7002 7010

Jane Goodland – Corporate Affairs Director	Tel: +44 (0)77 9001 2066
Patrick Gonsalves – Company Secretary	Tel: + 44 (0)20 7778 9670

<u>Registrars</u>

If you are a Quilter shareholder and have a question about the Odd-lot Offer or your Quilter shares, please contact our Registrars using the contact details below.

Shareholders on the UK Register	
Equiniti	Equiniti Limited, Aspect House, Spencer Road, Lancing, West Sussex BN99 6DA
	https://help.shareview.co.uk
	Tel: +44 (0)333 207 5953* (calling from the UK) Tel: +44 (0)121 415 0113 (calling from overseas)
	*Lines are open Monday to Friday between 08:30 and 17:30 (UK time), excluding public holidays in England and Wales

Shareholders on the South African Register		
Link Market Services South Africa (PTY) Limited	Link Market Services South Africa (PTY) Limited, PO Box 10462, Johannesburg, 2000, South Africa	
	Email: investorenquiries@linkmarketservices.co.za	
	Tel: 086 140 0110/086 154 6566 (calling from South Africa) Tel: +27 11 029 0251/+27 11 715 3000 (calling from overseas)	

Shareholders in Namibia	
Transfer Securities (PTY)	Transfer Securities (PTY) Limited, PO Box 2401, Windhoek, Namibia
Limited	
	Email: ts@nsx.com.na
	Tel: +264 (0) 227 647

Shareholders in Malawi	
National Bank of Malawi	National Bank of Malawi, PO Box 945, Blantyre, Malawi
Email: legal@natbankmw.co.za	
	Tel: +265 182 0622/+265 182 0054

Shareholders in Zimbabwe	
Corpserve Registrars (PVT)	Corpserve Registrars (PVT) Ltd, PO Box 2208 Harare, Zimbabwe

Ltd	
	Email: corpserve@escrowgroup.org
	T 050 040 TF4 FF04 050 040 TF4 F64
	Tel: +263 242 751 559/+263 242 751 561

About Quilter plc:

Quilter plc is a leading wealth management business in the UK and internationally, helping to create prosperity for the generations of today and tomorrow.

Quilter plc oversees £110.4 billion in customer investments (as at 31 December 2019).

It has an adviser and customer offering spanning: financial advice; investment platforms; multi-asset investment solutions; and discretionary fund management.

The business is comprised of two segments: **Advice and Wealth Management** and **Wealth Platforms**.

Advice and Wealth Management encompasses the financial planning businesses, Quilter Financial Planning, Quilter Private Client Advisers and Quilter Financial Advisers; the discretionary fund management business, Quilter Cheviot; and Quilter Investors, the Multi-asset investment solutions business. **Wealth Platforms** includes the Old Mutual Wealth UK Platform and Quilter International.

Since its IPO in June 2018, the Group's businesses have progressively re-branded to Quilter. The UK Platform will be the final business to rebrand; this will follow the safe delivery of the new platform technology. Descriptor for re-branded business units:

Previous	New
Intrinsic	Quilter Financial Planning
Old Mutual Wealth Private Client Advisers	Quilter Private Client Advisers
Quilter Investors	Quilter Investors
Quilter Cheviot	Quilter Cheviot
UK Platform	Quilter Wealth Solutions
International	Quilter International